

The Institute for Family Health is a private, non-profit, federally qualified health center (FQHC) founded in 1983 with an outstanding reputation for innovation and excellence in primary health care services, including medical, mental health and oral health care. The Institute provides high-quality, culturally competent and affordable primary health services to medically underserved populations at 15 full-time sites in the New York City and the Mid-Hudson Valley regions. The Institute also runs seven school-based health centers and eight part-time sites, and is developing two new sites. The Institute operates an array of training, community outreach and social service programs designed to meet the healthcare and workforce development needs of medically underserved communities. The Institute employs approximately 1,300 full-time and part-time staff members.

## Coordinated Care

- 115,000 patients making 588,000 visits annually. Services include family medicine, women's health, prenatal care, HIV care, urgent care, diabetes education, podiatry, specialty care and dental care provided at some sites;
- Approximately 15% of patients utilize Medicare, 45% of patients utilize Medicaid, and 14% lack any health insurance;
- Behavioral health services integrated at all primary care sites including mental health counselors and case management, patient education, and outreach staff;
- Case management staff at all sites linking patients to community services, insurance, and public programs;
- Most physicians Medication Assisted Treatment (MAT) trained, all sites treat opioid use.

# Education and Training

- Three Family Medicine Residency Training Programs (Harlem, Mount Sinai Downtown, Mid-Hudson) graduating 25 residents annually most of whom go on to serve in medically underserved communities;
- Family Nurse Practitioner Residency at two sites in the Bronx;
- Medical and other health professional student rotations from many schools;
- Fellowships in Women's Health, Addiction Medicine, Clinical Research, and Integrative Medicine.

# Health Information Technology

- Institute-wide electronic health record system since 2002;
- MyChart MyHealth patient access to personal health information.

#### Research

• The Institute participates in a variety of health services research activities focusing on health disparities, patient-centered care, health information technology, early detection of cancer and behavioral health care.

## Outreach and Promotion

- Bronx Health REACH CDC funded since 1999, addresses racial disparities in health outcomes and social determinants of health;
- COMPASS provides comprehensive care to patients with HIV/AIDs;
- TLC clinic for victims of sexual abuse and trafficking;
- Ulster & Dutchess County Healthy Families Program home visiting to high risk families;
- Health Care for the Homeless cares for over 1,000 patients in six part-time clinics.