

Patient Responsibilities

As a patient of the Institute for Family Health, you have the following responsibilities:

- To provide the center staff with complete, honest and accurate information related to your condition.
- To become involved in the development of the treatment plan with your health care provider.
- To take an active role in improving your health and wellness by working with your provider on shared and common goals.
- To follow your treatment plan. A patient is responsible for medical consequences that result from refusing treatment or not following the instructions of their physicians or medical providers and other allied health professionals, such as nutritionists or case managers.
- To be considerate to others also seeking care at the Institute for Family Health who may occasionally have emergent needs that delay the staff assigned to your care.
- Do not eat or drink in the waiting rooms and examination rooms.
- As the parent or guardian of a child, assume responsibility for their safety while in the center.
- To use the center facilities carefully so they remain in good condition for use by others.
- To respect the desires of others for privacy and refrain from speaking loudly, playing phones or tablets loudly in the waiting areas.
- To keep scheduled appointments whenever possible. Notify the center if you cannot keep your scheduled appointment when it is possible. This improves access to our providers for all patients.
- To supply accurate phone, address and insurance information. Pay bills promptly so that The Institute for Family Health can continue to serve the community effectively.